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NISSAN WIFI FAQ'S

HOW DO I ACTIVATE THE NISSAN WIFI POWERED BY AUTONET MOBILE?

Login using a desktop or mobile device to activate online at www.nissanwifi.com/product/activation or at <https://signup.autonetmobile.com>. Simply enter your basic information and Serial Number found on the Activation Card supplied in your glove box.

HOW MANY USERS CAN BE CONNECTED TO WIFI BY AUTONET MOBILE SERVICE?

Up to 5 users can be connected to an Autonet Mobile connection.

HOW DO I CONNECT A WIRELESS ENABLED DEVICE TO THE ROUTER?

Search for a network on your wireless device and connect to a wireless network that contains the name Autonet (e.g Autonet 1234). When a connection to the router has been established you may access the Internet from your wireless device.

IS THE WIFI SYSTEM PASSWORD PROTECTED?

Yes, Nissan WiFi powered by Autonet Mobile can be set up with password protection. Visit www.nissanwifi.com/product/activation and download the User Guide to learn about password setup and configuration.

WHAT IS THE WIFI RANGE FROM THE VEHICLE?

WiFi ranges 50 to 100 feet from the vehicle. The range varies depending on the surrounding interference and obstructions in the signal path.

WILL THE WIFI BY AUTONET MOBILE WORK IN MY AREA?

Autonet Mobile's service runs on the largest nationwide 4G LTE network available in the United States. Our coverage map is available on the website at www.nissanwifi.com at the footer of the page and click the "View Coverage Map" link to view the full coverage map.

HOW MUCH DOES THE WIFI SERVICE COST?

WiFi subscriptions start at \$19.95 for a 1GB plan and \$59.95 for 5GB plan per month.

CAN I MONITOR HOW MUCH DATA IS USED ON A MONTHLY BASIS?

You may monitor usage by logging into the My Account on www.nissanwifi.com or at <https://my.autonetmobile.com>. You can set and receive notifications when the monthly plan limit is reached.

WHICH WIFI DEVICES WORK WITH AUTONET MOBILE SERVICE?

All WiFi enabled devices work, ie. smartphones, tablets, laptops, desktop computers, etc.

WHAT APPLICATIONS ARE AVAILABLE THAT WILL HELP ME CONNECT WITH MY VEHICLE?

Available Apps include Curfews, Find My Car, Geo Zones, Parental Controls, Speed Tracker and Valet. For more information visit www.nissanwifi.com/apps

IS A SERVICE CONTRACT REQUIRED?

No service contract is required. However we offer yearly subscription plans for a discounted rate.

DOES THIS SERVICE WORK IN OTHER COUNTRIES?

Service is currently available in the continental United States, Alaska and Hawaii.

WILL THE WIFI WORK WITH MY EXISTING CELL PHONE CARRIER?

Nissan WiFi is powered by Autonet Mobile, Inc., which is an independent internet service and Cloud solution provider.

DOES THE BATTERY DRAIN ON ACCESSORY MODE IF USING THE WIFI FOR A LONG PERIOD OF TIME?

Autonet Mobile offers a battery safe mode, when reaching low levels the Autonet Mobile system will shut off.

If you have any questions regarding your subscribed WiFi or vehicle apps and services, please contact Autonet Mobile customer service at 1-800-977-2107 or email support@autonetmobile.com. For more information, visit www.nissanwifi.com

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Only use features when safe to do so. Only available on select model -- see <http://nissanwifi.com> for details. Nissan WiFi and Apps Services requires compatible cellular network provided by Autonet, navigation map data, and GPS satellite signal receptions, and compatible smartphone or personal computer. Technology is evolving, and changes to cellular networks provided by independent companies or other third party changes are not within Nissan's control and Nissan shall have no liability for such changes. Enrollment and Subscription Agreement required to receive full suite of Nissan Wi Fi and Apps Services through Autonet Mobile after 90 day trial period.

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